

Vigilanz has the following position available:

Infection Prevention Specialist

Your Role

As the Infection Prevention Specialist, you will join a team of professionals whom create innovative approaches to solve for important healthcare challenges. As a technical leader in clinical applications, you will apply advanced professional concepts and extensive industry knowledge to develop infection prevention content for clinical decision support (CDS) to improve all aspects of our product offerings. You will design, build, test, and implement clinical application systems. This will involve collaborating with healthcare providers, hospital staff, clinical informaticists, data scientists, and product developers to build and implement evidence-based initiatives.

In this position, you will work closely with clinicians to create and/or adapt rule sets and prepare detailed specs encompassing clinical processes, information flow, risk, and impact analysis. Additionally, you will provide customer service, troubleshooting, and maintenance; using knowledge of clinical processes, documentation needs, workflows, and clinical practice standards to adapt solutions to meet their needs.

Day in the Life

Client Support, Training, and Implementation:

- Provides timely, accurate and well documented support to Vigilanz clients
- Performs regular client site checks and calls, with follow-up to assure high levels of client satisfaction
- Identify opportunities for, and participate in client relationship building activities
- Travel to client sites to provide training or support when indicated
- Discuss client successes and opportunities during business reviews
- Creates and maintains content for external training applications
- Set-up client sites in accordance with Vigilanz implementation protocols
- Provide monthly client webinar sessions
- Promptly notify required team members when serious issues are identified
- Assure that sites are current with required NHSN elements

Sales Support:

- Attend sales conferences as indicated to provide expert, professional clinical support
- Assist sales representatives with identifying key references, or opportunities and assist with special projects and marketing strategies
- Travels, when required, for support of sales at specific hospital locations or events.

Internal Development:

- Identify opportunities for new development and submit these ideas for development consideration following Vigilanz protocols
- Creates and maintains content for internal training applications

- Assist with conceptual development, actual development, product testing and marketing.
- Provides expert clinical consultation to VigiLanz team members when requested around Infection Prevention, NHSN, CDC, the Joint Commission and hospital processes in the format and time period requested

Qualifications to be Successful in Role

Required:

- Minimum Bachelor's degree in a health-related field
- **Certified in Infection Control (CIC) Certification**
- **2 years VigiLanz experience or comparable**
- 4 years of acute care hospital Infection Control experience
- 4 years NHSN experience
- Informatics experience with electronic health records or software
- In-depth knowledge of the clinical and operational issues in infection control
- Thorough understanding of data management, analysis, research, reporting, and documentation methods used in infection control
- **Strong computer literacy and analytical skills**
- Ability to contribute to studies, investigations, reports, presentations, etc.
- Proven organizational, multitasking, and time-management skills
- Strong communication and interpersonal skills
- Highly self - motivated and directed with the ability to juggle different tasks, effectively balance priorities, and be flexible
- Experience using clinical data and analytics to help develop new solutions to existing healthcare problems.
- Proficient in Excel

Preferred:

- Experience within a multi-entity, healthcare environment
- Prior Information Technology implementation experience
- Experience with clinical applications in either inpatient or outpatient setting
- Expert level knowledge with current JC, NHSN, Centers for Medicaid/Medicare Services, and Centers for Disease Control and Prevention (CDC) requirements
- High quality staff training skills
- Expert level understanding of VigiLanz
- Expert user in Excel

About VigiLanz: Founded in 2001, VigiLanz is a privately held, rapidly growing provider of SaaS-based clinical surveillance, safety, quality, and risk solutions. The firm is focused on transforming clinical workflow and the delivery of quality care by aggregating disparate EHR transactional workflow and documentation data across a health system's enterprise to identify real-time clinical issues that avoid or

minimize harm, optimize clinical outcomes, and support preventive care. VigiLanz is a clinical partner to a large and growing community of hospital CMOs, CMIOs, CIOs, quality and safety teams, infectious disease and control specialists, pharmacists, and other clinicians dedicated to innovative, real-time inpatient care.

Send Resume to:

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